

TENANTS

FlatFair



Your rental, secured

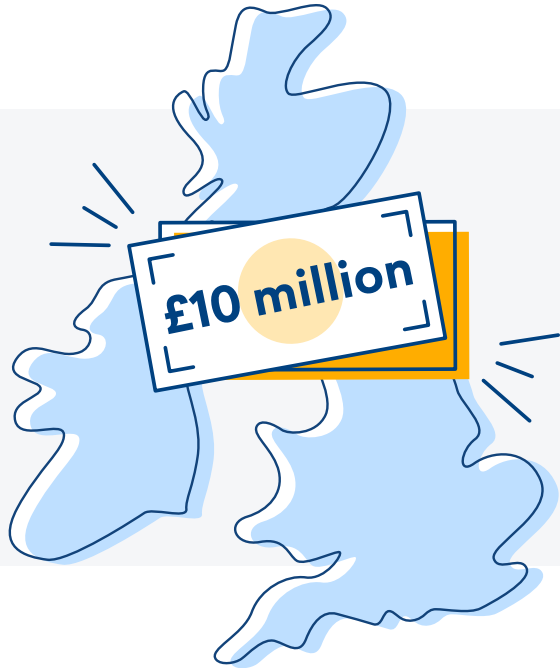
flatfair.co.uk

Hi there tenants...

We are flatfair – and we're for pain-free and secure renting for all.

It's time to **wave goodbye to costly deposits** and secure a new home with one small check-in fee. When it's time to move out, you'll only pay for a slip-up you're responsible for.

We've helped thousands of tenants across the UK **save +£10 million in upfront moving costs...**



... and we work with some of **the UK's largest lettings agencies**

HUNTERS[®]
HERE TO GET *you* THERE

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CBRE

Why tenants love us

“flatfair enabled us to move into our new rental home much faster as we did not have to save up for such a large deposit... I love the concept as it stops your money from being tied up in a deposit scheme for a year. If flatfair was food, I would eat it everyday, that’s how good it is.”

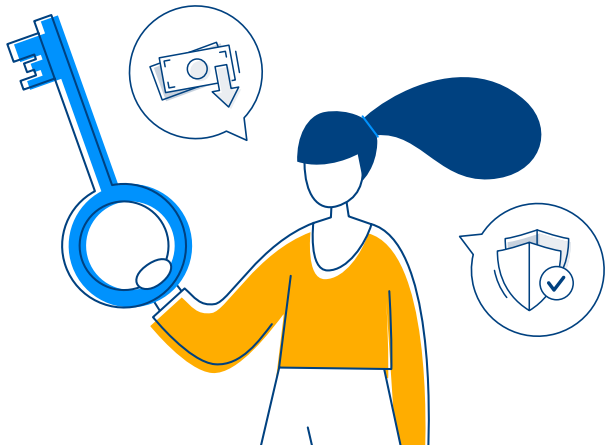
Murilyn, pleased flatfair tenant

“We completed all formalities and payments in less than 10 minutes. Clearly, easily and quickly. Great!”

Kornelia, happy flatfair customer

“I think it’s an excellent idea, especially for single mums like myself who can’t afford to pay for such high deposits.”

Joanne, satisfied flatfair member



What is flatfair's No Deposit?

With flatfair's No Deposit solution, tenants secure a new home with a small check-in fee instead of paying for a costly deposit, with any damages paid when it's time to move out.



88% of tenants opted for a No Deposit plan over a traditional deposit*

* based on data from offices who register both No Deposit and traditional deposits through flatfair

Why do tenants love flatfair's No Deposit?



Lower upfront move-in costs

Instead of a deposit, you'll pay a one-off check-in fee worth only one week's rent (+VAT), so that means much lower moving costs



Only pay if there is problem

When it's time to move out, you'll only pay if there's a problem you're responsible for



Fast and easy check-out

Checking out is fair and easy, with government-backed adjudicators on hand in case there's a charge dispute*



No sneaky fees

There's no recurring charges if you decide to renew your tenancy and stay in your home

*Tenants need to pay a £25 adjudication fee, which you'll get back if the amount awarded by the adjudicator is less than the proposed charge.

How does it work?

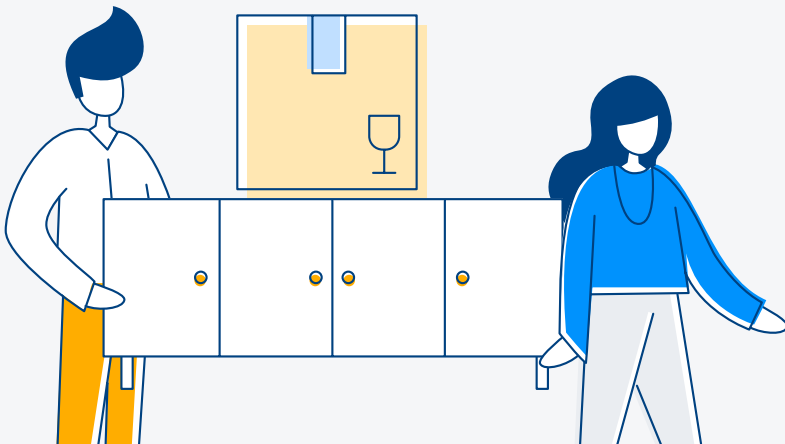
Checking in:

1. **No need to pay a costly deposit**, all you'll pay is a one-off check-in fee worth one week's rent (+VAT)*.
2. flatfair takes **extra care** supporting referencing and collecting documentation.
3. If everything checks out, you'll be able to move in the day you sign.

*non-refundable and does not count towards any end-of-tenancy charges

Checking out:

1. All of the **regular end of tenancy checks** still take place.
2. You **only pay for what you are responsible for** - tenants cover cost of any damages or outstanding bills (as you would with a normal deposit).
3. flatfair's **flexible protection** means we judge on a case-by-case basis, working with you and your landlord to sort out any issues within 10 days.



Frequently asked questions

Do I still have to pay a deposit?

No. flatfair's No Deposit is the simple and safe alternative to traditional deposits. Instead, tenants pay a small check-in fee worth only one week's rent or £120 (whichever is greater), plus VAT.

Can the check-in fee be split between the household?

Yes, the flatfair check-in fee is a one-off payment which can be split evenly across the household, in the same way you might have split a traditional deposit payment (or the bill at a restaurant).

Does flatfair require tenants to be referenced?

Yes, all flatfair members must meet our minimum referencing criteria which is broadly in line with lettings agency standard referencing.

What happens when I move out?

You'll need to pay for any damage costs or missing rent that you are responsible for, in the same way you would with a traditional deposit.

What if I disagree with charges against me?

flatfair works with government-backed independent adjudicators in the case of any disputes between you and your landlord. These are handled quickly and fairly to ensure a seamless check out process.

When does flatfair expire?

flatfair's security expires in line with the tenancy end date, or after 24 months (whatever comes first). It can be extended at any time through the flatfair platform, free of charge.

How do I join?

Talk to your agent for more information on how you can join flatfair.



Your rental, secured



For more information, contact us
by email: sales@flatfair.co.uk or call **0207 078 7073**

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